6/9/25, 3:02 PM AP Overview

RUCKUS One Online Help (index.html)

Search Q

AP Overview

Before adding an AP to your RUCKUS One account, you must verify that the RUCKUS AP that you are adding to your account is supported by RUCKUS One. RUCKUS recommends that you keep a record of the serial number of the AP that you want to connect to RUCKUS One. You can find the serial number of the AP on the serial number sticker affixed to the bottom of the AP.

From the main menu, click Wi-Fi. Under Access Points, the following tabs are available:

AP List Provides AP information such as AP name, status, model, IP address,

MAC address, and so on. Refer to AP List Overview.

AP Group List Provides AP Group information such as AP group name, venue, AP

members, networks, incidents, and clients. Refer to *AP Group Overview (GUID-C2FA24E2-46E9-4089-BF2E-01FEFCACAE76.html)*.

AP Report Provides historical key performance indicator (KPI) data for the APs

connected to the network. Refer to Access Points Report (GUID-

08D9A9CE-6CB1-417A-94FD-B13FA9F016C6.html).

Airtime Utilization Report Provides historical key performance indicator (KPI) data specific to

airtime utilization by frequency. Refer to Airtime Utilization Report

(GUID-E8BD5BD7-1221-4BBF-9505-C1645AD3887C.html).

AP List Overview

Navigating to the **AP List** tab allows you to view the following information about all APs associated with your RUCKUS One account. The information is displayed in table format, reflecting a default subset of columns. You can control which information is included and excluded by clicking the displayed icon and selecting or deselecting column names in the drop-down list.

6/9/25, 3:02 PM AP Overview

AP Name Name of the AP. This is a sortable field.

Status The current status of the AP (for example, Operational). Refer to AP Statuses

(GUID-39CB9579-62AE-4F28-BC52-07542C3AC4D2.html#GUID-39CB9579-62AE-4F28-BC52-07542C3AC4D2) for more information. This is a sortable

field.

Model The AP model. This is a sortable field.

IP Address The IP address assigned to the AP. This is a sortable field.

MAC Address The unique media access control (MAC) address, also called physical address,

network interface of the AP. This is a sortable field.

Venue The physical site in which the AP is deployed. This is a sortable field.

Switch The name of the switch associated with the AP.

Mesh Role If Mesh networking is enabled on the AP, this column shows the role of the

AP on the Mesh network. This is a sortable field. The following possible Mesh

roles are included: Root AP (RAP) and Mesh AP (MAP and eMAP).

Clients The number of wireless clients that are currently associated with this AP. To

view details about the wireless clients, click the client number.

AP Group The AP Group name if the AP belongs to an AP Group. This is a sortable field.

RF Channels A subset of spectrum-specific columns that displays the specific channel on

which the AP radio is broadcasting. Note that columns are included if at least one associated AP supports the frequency. For example, if all of your APs are dual-band (2.4 GHz and 5 GHz), then the 6 GHz column will not appear).

■ 2.4GHz: 2.4 GHz overlapping Wi-Fi channel

■ 5GHz: 5 GHz non-overlapping Wi-Fi channel

• 6GHz: 6 GHz non-overlapping Wi-Fi channel

Up Time By default, displays the duration (in days and hours) since when the AP has

been providing service. By monitoring the uptime, you can determine if the AP has experienced any unexpected reboots, which helps in diagnosing and

addressing underlying problems. This is a sortable field.

Tags Displays the tags added to the AP. This is a sortable field.

Serial Number The serial number of the AP. This is a sortable field.

Version The firmware version of the AP software. This is a sortable field.

PoE Port The PoE port speed.

6/9/25, 3:02 PM AP Overview

Secure Boot Indicates whether the AP is secure boot enabled or disabled. If enabled, a

check mark is displayed, else appears blank.

Management VLAN AP Management VLAN ID.

AFC Status The status of the AP daily check-in with the Automated Frequency

Coordination (AFC) system (Passed or Failed).

AFC Power State The power state of the AP if supported by Automated Frequency

Coordination (AFC) (Standard or Low).

AFC Max Power The maximum AFC power in dBm.

Access Points: AP List Tab



You can customize which fields appear in the **AP List** table by clicking the $\begin{vmatrix} 1 & 1 \\ 0 & 1 \end{vmatrix}$ icon and selecting or deselecting the desired column names. Optionally, you can click **Reset to default** to have the default subset of columns appear in the **AP List** table.

You can search the results using the **Search** field. Enter the AP name, model, IP address, MAC address, tags, or serial number in the **Search** field. All matching APs are displayed.

You can filter the list of APs using one or more of the drop-down lists above the table: **Status**, **Venue**, and **AP Group**, as well as organize the list of APs by selecting one of the **Group By** criteria.

Click the ____ icon on the upper-right hand corner to export and download the AP device inventory list in .csv format.

800-73730-001 Rev E 29 May 2025 © 2024 CommScope, Inc. All rights reserved.