

# RUCKUS One Online Help

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## Creating a Network That Uses a Captive Portal with a Guest Pass

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You can create a network that allows users attempting to join the network to use a guest pass that is generated by an administrator to gain access.

In this type of network access, users sign in using a personal password that they receive in advance from a network administrator.

Complete the following steps to create a captive portal network that uses the guest pass authentication option.

1. On the navigation bar, click Wi-Fi > (and then) Wi-Fi Networks > (and then) Wi-Fi Networks List.  
The Networks page is displayed.
2. Click Add Wi-Fi Network. Alternatively, select an existing Captive Portal with a Guest Pass Wi-Fi network setting that you want to copy and click Clone at the top of the table.  
The Create New Network page is displayed.
3. Complete the settings on the Network Details page.
  - Network Name: Enter a name (up to 32 characters) that you want to assign to the network.
  - Set different SSID: Use this option to configure the SSID different from the network name. For SSID, enter an SSID name (from 2 through 32 characters and up to 32 bytes when using UTF-8 non-Latin characters).
  - Description: Enter an optional description (up to 64 characters).
  - Network Type: Click Captive Portal.

When the network type is selected, a structure diagram of a Captive Portal type of network displays.

4. Click Next.  
The Portal Type page is displayed.
5. Click Guest Pass.  
To access the network, users sign in with a personal password received in advance from the network administration staff.

The Captive Portal Guest Pass network type diagram is displayed.

## Creating a Guest Pass Captive Portal Network Type

Wi-Fi / Wi-Fi Networks / Network List /

### Create New Network

**Portal Type**

Select the way users gain access to the network through the captive portal

- ☐ Click-Through  
Users just need to accept Terms and Conditions in order to access the network
- ☐ Self Sign In  
Users can sign in with their social media account or register their details in the portal and get personal password
- ☐ Cloudpath Captive Portal  
Users connect through an enhanced captive portal experience with Cloudpath
- ☐ Host Approval  
Users register their details in the portal including their host email - the host needs to approve the request
- ☒ **Guest Pass**  
Users sign in with personal password which they need to get in advance from the network administration staff
- ☐ 3rd Party Captive Portal (WISPr)  
Users connect through a 3rd party captive portal, authenticated by a AAA server
- ☐ Active Directory/ LDAP Server  
Users are required to enter an organizational username and password to gain access to the network

**Diagram:** The diagram shows a 'Guest network' (represented by a smartphone) connected to a 'Portal' (represented by a laptop). The Portal is connected to a 'Subscribe Manager' (represented by a person icon). The network is also connected to a 'Data: Local-Breakout' (represented by a router). The Ruckus One logo is prominently displayed in the center of the diagram.

Buttons: Cancel, Back, Next

6. Click Next.

The Host Settings page is displayed.

7. In the Secure your network field, select one of the following options:

- None (default): No encryption method is used.
- Pre-Share Key (PSK): Select Pre-Share Key (PSK) and select a Security Protocol for the network.
  - WPA2 (Recommended) (default): Encrypts traffic using the WPA2 standard, which complies with the IEEE 802.11i security standard. Select WPA2 (Recommended) and enter a passphrase of at least eight characters in length in the Passphrase field.
  - WPA3: The WPA3 standard has several security enhancements when compared to WPA2. Select WPA3 and enter a passphrase of at least eight characters in length in the SAE Passphrase field. The IEEE 802.11ax (Wi-Fi 6E) and IEEE 802.11be (Wi-Fi 7) APs support only WPA3. The 6 GHz radios are supported with WPA3 only.
  - WPA2/WPA3 mixed mode: Allows mixed networks of WPA2- and WPA3-compliant devices ensuring compatibility. Select WPA2/WPA3 mixed mode and enter a passphrase of at least eight characters in length in both the WPA2 Passphrase and WPA3 SAE Passphrase fields.
- OWE Encryption: Opportunistic Wireless Encryption (OWE) provides encrypted communications for open Wi-Fi networks without needing passwords. Choose this option to allow users to access the network without needing to enter a password for authentication.
- OWE Transition mode: Enables a seamless transition from Open unencrypted WLANs to OWE WLANs without adversely impacting the end user experience. The OWE Transition mode setting is not visible unless OWE Encryption is enabled.

Note: The OWE transition mode allows STAs that do not support OWE authentication to access the

network in open authentication mode, while OWE-capable STAs can use OWE authentication mode.

The migration to an enhanced open Wi-Fi network is done gradually, with user devices also upgrading over time. In OWE Transition mode, an AP creates two SSIDs: SSID1 (broadcast) for open authentication and SSID2 (hidden) for OWE authentication (read only). Non-OWE devices connect to SSID1, while OWE-capable devices initially connect to SSID1 but are then associated with SSID2 for secure access.

If SSID1 is deleted or OWE Transition mode is disabled, SSID2 will also be deleted. Cloning SSID1 creates two new WLANs.

Note: SSID1 and SSID2 co-exist as a pair and a maximum of 6 WLANs can be created per venue, per AP group.

8. Select the Redirect Users to check box and enter a valid URL.

You can redirect users to your company website or another URL after they log in successfully. If the check box is not selected, users are sent to the page they originally requested.

9. Select the Enable RUCKUS DHCP service check box to automatically create and assign a new DHCP-Guest Service and DHCP Pool for those Guest WLAN-related venues that do not have a specified DHCP Service. Please refer to the DHCP Service at each Venue for more information.

10. Select the Use Bypass Captive Network Assistant check box. The devices that are already authenticated are not redirected for authentication when reconnecting to the onboarding network.

11. In the Walled Garden section, enter the network destinations (URLs or IP addresses) that users can access without going through authentication. A walled garden is a limited environment to which an unauthenticated user is given access to set up an account. After the account is established, the user is allowed out of the walled garden.

12. Click Show more settings.

By default, the VLAN sub-tab is displayed. Each sub-tab includes additional Wi-Fi configuration options to configure the settings of your preference. Refer to *Configuring Additional Settings for a Wi-Fi Network (GUID-8AE1D265-5C9B-4B71-9A5C-A57C3CFA586A.html)* to configure each of the available settings.

Note:

Demonstration of Advanced Settings for a Wi-Fi Network. This video explains advanced settings for a Wi-Fi network and walks you through the process of configuring them.

*Click to play video in full screen mode. (<https://play.vidyard.com/Jm3S4CCwJX2Z2N8E9qAZdJ>)*

13. Click Next.

The Portal Web Page is displayed.

14. Under Guest Portal Service, select a Guest Portal from the drop-down list or click Add Guest Portal Service to add a new Guest Portal Service. The Guest Portal Service is where you define the look and feel of the webpage that the guest uses to join the captive portal network. Refer to *Adding a Guest Portal Service (GUID-F27DC50B-9239-4A4F-B751-945FF9828F08.html)*.

15. Click Next.

The Venues page is displayed.

16. Complete the following steps to configure a venue:

a. Select the venues in which you want to activate this network:

- To activate the network in all your venues, select the check box beside Venue at the top of the table and click Activate.
- To activate the network in a specific venue, locate the venue from the list, and set the switch to ON in the Activated column.

The APs, Radios, Scheduling, and Tunnel columns of the selected venue are displayed in the table.

Select Venues to Activate a Captive Portal Network

Venues

Select venues to activate this network

2 selected

Activate

Deactivate

	Venue	City	Country	Networks	Wi-Fi APs	Activated	APs	Radios	Scheduling
<input checked="" type="checkbox"/>	1.space MM ^&*\$ MM	Sunnyvale, California	United States		0	<input checked="" type="checkbox"/>	All APs	2.4 GHz, 5 GHz	24/7
<input checked="" type="checkbox"/>	111sample	Sunnyvale, California	United States	7	2	<input checked="" type="checkbox"/>	All APs	2.4 GHz, 5 GHz	24/7

- b. By default, this network configuration is applicable for all APs and all radio bands supported by the APs. To select specific AP groups or modify the radio bands that will broadcast this network, complete one of the following steps:
- Click All APs in the APs column. The Select APs dialog box is displayed. Select All APs to activate this network on all current and future APs at this venue. You can also choose to remove or add any AP-supported radio bands in the Radio Band drop-down list giving you the flexibility of broadcasting this network only on the selected radio bands.

Select APs Dialog Box

Select APs

Define how this network will be activated on venue "My Venue"

☒ All APs
 

Including any AP that will be added to this venue in the future.

VLAN: VLAN-1 (Default)

★ Radio Band:

2.4 GHz X

5 GHz X

☐ Select specific AP groups
 

Including any AP that will be added to a selected AP group in the future.

Cancel

Apply

- Click Select specific AP groups to activate this network on specific AP groups including any AP that is added to selected AP groups in the future. The APs not assigned to any group option is displayed. After APs not assigned to any group is selected, the VLAN and Radio Band options are displayed:



Select specific AP groups

## Select APs


Define how this network will be activated on venue "My Venue"

☐ All APs  
Including any AP that will be added to this venue in the future.

☒ Select specific AP groups  
Including any AP that will be added to a selected AP group in the future.

	VLAN	Radio Band
<input type="checkbox"/> APs not assigned to any group		
<input checked="" type="checkbox"/> AP Group 1	VLAN-1 (Default) 	2.4 GHz X 5 GHz X 
<input type="checkbox"/> AP Group 2		

Cancel
Apply

- In the VLAN option, by default, VLAN-1 is selected. Click the  icon and configure the VLAN or VLAN pool for the selected AP group.
- In the Radio Band option, remove or add any AP-supported radio bands in the drop-down list for the selected AP group.
- Click Apply.

c. By default, this network configuration is scheduled for 24/7. To configure the Scheduling, complete the following steps:

- Click 24/7 in the Scheduling column. The Schedule for Network <network-name> in Venue <venue-name> dialog box is displayed. You can choose a schedule of 24/7 or customize the schedule.

### Schedule for Network Dialog Box





### Schedule for Network "TEST-1" in Venue "1.space MM ^&\*\$ MM"

Network availability

☐ 24/7

☒ Custom Schedule

Mark/ unmark areas to change network availability [See tips](#) Venue time zone: UTC -07:00 (Pacific Daylight Time)

	Midnight	2 AM	4 AM	6 AM	8 AM	10 AM	Noon	2 PM	4 PM	6 PM	8 PM	10 PM	Midnight
<input checked="" type="checkbox"/> Mon													
<input checked="" type="checkbox"/> Tue													
<input checked="" type="checkbox"/> Wed													
<input checked="" type="checkbox"/> Thu													

Cancel
Apply

- Click Custom Schedule. The network schedule is customized as per your requirements. You can configure the schedule from Monday through Sunday and from midnight to midnight (from 00:00 hours through

23.59 hours). For more information, click See tips. The Network Scheduler Tips dialog box opens, displaying different configuration tips in the form of animated GIFs.

- Click OK to close the Network Scheduler Tips dialog box.
- Click Apply.

d. The Tunnel column shows the tunneling service or profile associated with each active network. By default, Tunnel is set to Local Breakout when the venue is not linked to any SD-LAN or SoftGRE tunneling service. The SD-LAN Tunneling option is available only in networks containing RUCKUS Edge devices.

17. Click Next.

The Summary page is displayed.

18. Review the settings that you configured.

19. Click Finish.

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