RUCKUS One Online Help (index.html)
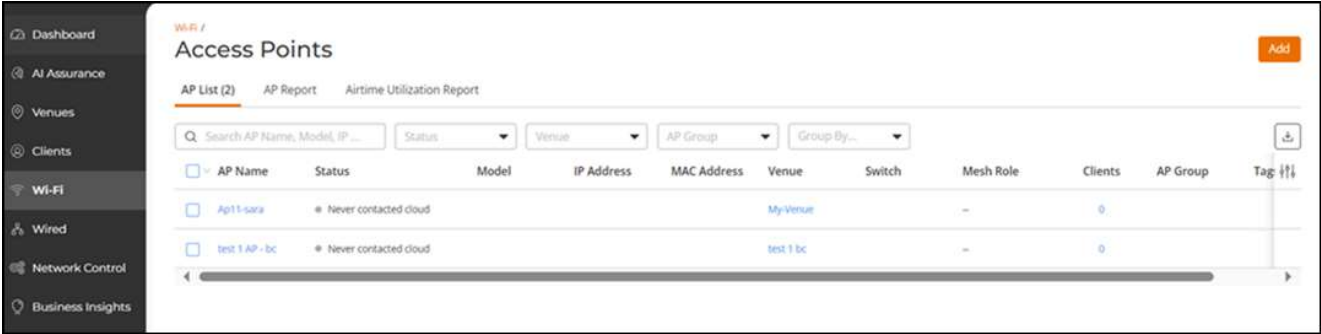
Search   🔍

Adding an AP

You can manually add APs to your RUCKUS One account. Alternatively, use the RUCKUS One Mobile App to scan the QR code of the RUCKUS AP and add them to your RUCKUS One account.

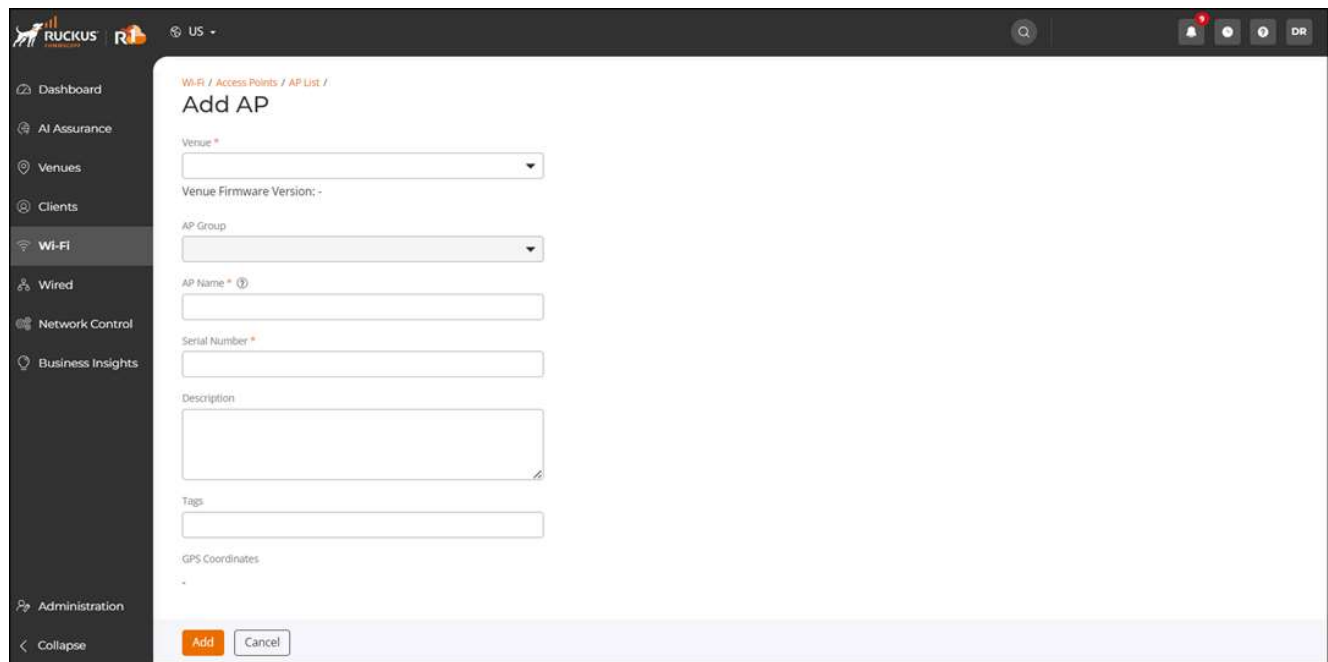Complete the following steps to add an AP to your RUCKUS One account.

1. Connect the AP that you want to add to a network that is connected to the Internet, and plug it into a power source to power it on.

2. On the navigation bar, click **Wi-Fi** > (and then)**Access Points** > (and then) **Access Point List**. Alternatively, from the RUCKUS One **Dashboard**, click **Add** > (and then) **Device** > (and then) **Wi-Fi AP** and skip to **Step 5**.
The **Wi-Fi** page is displayed.

Wi-Fi Devices

3. On the upper-right corner of the page, click **Add** and from the drop-down menu, select **AP** to add an AP, or click **Import from a file** to add APs in bulk.
The **Add AP** page is displayed.

Adding an AP

4. Complete the following fields to add an AP:

Example:

- **Venue**: Select the venue from the drop-down to which you want to deploy this AP.

- **AP Group**: Select an AP Group from the drop-down to which you want to add this AP.

- **AP Name**: Type a name for the AP. We recommend that you use the AP model number or another name that helps you identify this AP.

- **Serial Number**: Type the 12-digit serial number of the AP.

- **Description**: (Optional) Add a brief description of the AP.

- **Tags**: (Optional) Add a tag for the AP. You can add one or more tags to an AP.

- **GPS coordinates**: (Optional) Add GPS coordinates for the AP.

5. Click **Add**.

After the addition of the AP, the page refreshes and displays the newly added AP in the **Wi-Fi** page. Initially, the **Status** column shows **Never Contacted Cloud**. However, after the update, it takes up to 5 minutes for the status changes to **Connected** or **Operational**, depending on the existing configuration.

Note:
Demonstration of Adding an AP. This video walks you through the process of adding an AP to the Venue.

Click to play video in full screen mode. (https://play.vidyard.com/DBCmuUxU4aRMLD2czf2YuD)

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