RUCKUS One Online Help (index.html)

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Adding and Managing a Custom Privilege Group

A Privilege Group determines the venues a role can access and can therefore enable an administrator to manage devices. By default, system-defined privilege groups are available. You can also create custom privilege groups.

REC and MSP customers can create privilege groups.

1. On the RUCKUS One web interface, navigate to **Administration** > (and then)**Account Management** > (and then)**Users & Privileges**.

2. Click the **Privilege Groups** sub-tab.
   The following information is displayed:
   - **Name**: Displays the name of the privilege group.

     Note: Once a privilege group is created and a member is assigned, the privilege group Name cannot be modified; however, other parameters can be edited.

   - **Description**: Displays a description of the privilege group.

   - **Role**: Displays the system-defined roles and custom roles associated with the privilege group.

   - **Scope**: Displays the venues that can be accessed by the members of the group.

   - **Group Type**: Displays whether the group is system-defined or custom.

   - **Members**: Displays the number of administrators or user associated with the group.

   Creating a Custom Privilege Group

You can filter the list of privilege groups by **Role** and **Group Type**.

3. Click **Add Privilege Group**.
   The **New Privilege Group** page is displayed.

4. In the **Name** field, type the name of the group.

   > **Note:** You cannot create a custom privilege group with the same name as a system-defined privilege group. The name must be unique and cannot contain spaces; you can use underscores (_).

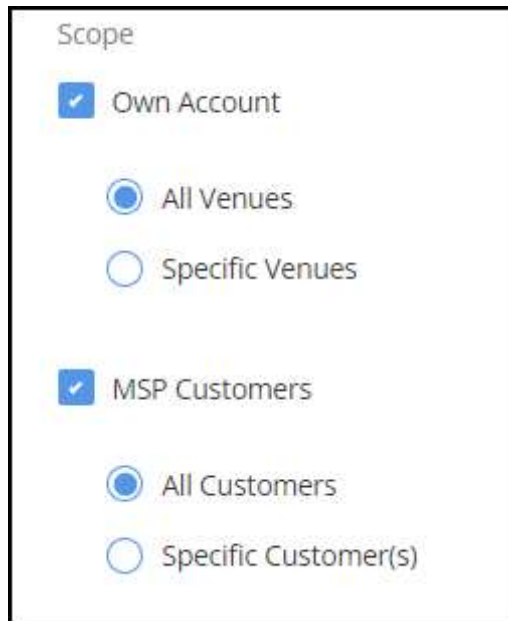5. In the **Description** field, type a short description for the group.

6. From **Role**, select the system-defined roles or custom roles from the drop-down list.

   > **Note:** Prime Admin is supported only for MSP customers.

7. In the **Scope** section, under **Own Account**, you can either choose **All Venues** or **Specific Venues** to select one or more venues to manage. The members of the Privilege Group with this scope can access all the venues.
   If you choose **Specific Venues**, the **Select Venues** hyperlink is enabled. Click **Select Venues** to choose the venues for that tenant and click **Save Selection**. You can choose one or more venues. The members of the Privilege Group with this scope can access only the selected venues. You can click **Change** to change the scope of venues that can be managed by the member.
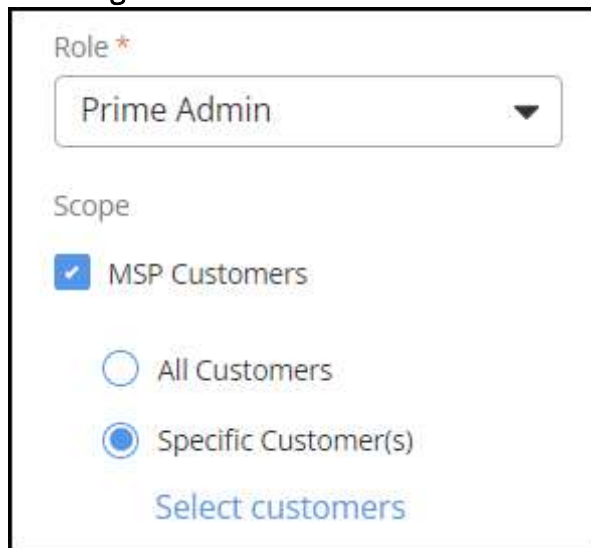
   Role Scope

For MSP customers, the **MSP Customers** section is displayed and you can choose either **All Customers** or **Specific Customer(s)** to select one or more customers to manage.

When you select **Prime Admin** role, only the **MSP Customers** section is displayed. To set the scope, select the **MSP Customers** check box. By default, **All Customers** option is selected. To further refine the Privilege Group scope to one or more customers, select **Specific Customer(s)** option.

Selecting Prime Admin Role for MSP Customers

8. Click **Add.**

The newly created custom privilege group is added to the list of groups in the **Privilege Groups** tab. A notification is displayed on the **Activities** page accessible via the icon at the top right corner of the RUCKUS One web interface.

> Note: **Clone** operation is supported only for Administrator and Read-only system-defined privilege groups. You can clone, edit, and delete custom privilege groups by clicking **Clone**, **Edit**, or **Delete**, respectively.

After a privilege group is created, the **Members** column in the **Privilege Groups** tab displays **0** until you add users to the group, at which time the display automatically updates. Refer to *Adding and Managing an Administrator (GUID-E4169FC0-7173-4B3A-B6B1-676A82206013.html)* for instructions to add and manage privilege group members.

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